# COMMUNITY COLLEGE OF VERMONT DROP/ADD and REFUND POLICY

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Page 1 of 3

See also:

Tuition and Fees policy
Financial Aid policy
Complaint Resolution policy
Enrollment policy
CCV Student Code of Conduct

### **POLICY**

CCV has established procedures for students who drop or add any courses for which tuition and/or fees are required. Students dually registered at another VSC college are responsible for reading and following the Drop/Add and Refund policies of all institutions they are enrolled in. Students may Add or Drop a course at any time during the official *Add* or *Drop Periods*.

The official "Add Period" is defined as anytime from the start of a registration up to but not including the second session of the class being added, depending on the format of the course.

The official "Drop Period" is defined as:

### For all standard full-semester term courses:

Two weeks from the start of the semester. Students who drop a course within the drop period will receive 100% of their tuition refunded. CCV's administrative fee will not be refunded.

# For courses that do not meet for the standard term duration, the following formula-based drop refund calculation is utilized:

Course duration is the number of calendar days between the start and end date of the section. The drop refund period is considered 13% of the course duration. Students who drop a course within the 13% drop period will receive 100% of their tuition refunded. CCV's administrative fee will not be refunded.

### **ADDING COURSES**

- 1. Adding is defined as a course registration that takes place on or after the first day of the semester in which the course is taking place.
- 2. All adds must occur in accordance with CCV's Admissions Policy, Enrollment Policy, and established registration procedures. For example, students may only add courses that have available space and for which they are academically eligible.
- 3. Students may add on-ground, hybrid, and synchronous courses as long as the add process is completed before the start of the second class meeting of the desired

course(s). Students may add online courses as long as the process is completed by the end of Thursday of the second week. Self-paced courses with rolling enrollment, such as FLEX courses, may be added until the published date of closure for the class.

- 4. The course instructor may consider class meetings missed prior to the completion of the add as absences that count toward the course attendance policy.
- 5. It is the student's responsibility to adequately prepare for the next class meeting upon being added to a course that has already started.
- 6. In cases where absence from the first class meeting is considered severely detrimental to a student's potential for success, the College reserves the right to deny permission to add that course after the start of the first course meeting.
- 7. Exceptions to established procedures for adding courses may be made under extraordinary circumstances by the Academic Dean's office.
- 8. The college will notify the faculty member when a student has been added to the class after the official "Add Period."

### **DROPPING COURSES**

- 1. There are financial and academic consequences to dropping a course. Students considering dropping a course should first consult with an academic advisor and financial aid counselor (if appropriate) to determine the academic and financial implications. The initiation of all drop procedures is the responsibility of the student.
- 2. Students may drop classes or fully withdraw from a semester only during the first nine weeks of a 15-week semester. (For classes of different lengths, drops must occur in the first 60% of the course.)
- 3. To drop a course, a student must officially notify the College of the drop. This may be done by completing the official Drop Form and submitting it to the college in person, by mail, or online. The effective date of the drop is the first date of notification using published procedures.
- 4. A student may not drop all their courses online. Dropping all courses constitutes withdrawing from the college. To do so, the student must complete and submit the official Drop Form which is available online or at any CCV academic center.
- 5. The College reserves the right to administratively withdraw a student who does not attend any classes for a course within the add/drop period in accordance with College procedures governing Administrative Withdrawal. Such action will result in loss or adjustment of a student's financial aid.

- 6. A course dropped during the official drop period will not appear on a student's academic record.
  - a. After the official Drop Period, and through 60% of the duration of the course (normally the 9<sup>th</sup> week on a 15 week semester), a student may withdraw from a course and will receive a grade of W on the official transcript.
  - b. After 60% of the duration of a class, the student receives the grade earned at the end of the semester unless a special withdrawal is granted with approval of the academic dean or designee.
- 7. The College will notify the class instructor when a student drops the class after the first class session.
- 8. Students with concurrent enrollment in other VSC institutions should check with the Office of the Registrar in their home institution before initiating drops as Drop/Add policies vary based on college and degree status.

## **REFUNDS**

- 1. Students must follow the procedures in dropping courses described above to be eligible for any tuition refund.
- 2. The administrative fee is not refundable when a student drops or is administratively withdrawn from a course.
- 3. If the College cancels a course, students registered for that course will receive a full refund of tuition and fees.
- 4. Tuition refunds will be determined according to the following schedule (Title IV financial aid recipients' financial aid may be affected by their reduced course load/withdrawal):

a.

Notification by student
Within the drop period

refund 100%

After the drop period

0%

5. When extraordinary circumstances warrant a student's withdrawal from a course(s), a student may request an exception to the Refund Policy, as per the Add/Drop/Refund section of the Complaint Resolution policy. Requests for exceptions should be filed not later than 60 days following the withdrawal.