



## IT SERVICE DESK SPECIALIST CERTIFICATE

This is a suggested, full-time pathway. Not all courses are available in each semester. Students will develop a sequence of courses that best meets their needs in consultation with advisors and using the planning tools available.

### SEMESTER MAP

	Semester 1	Semester 2
	INT-1050 Dimensions of Self & Society	EN-2135 Technical Writing & Research
	ENG-1061 English Composition	CIS-2360 Computer User Support*
	CIS-1350 Desktop Operating Systems	CIS-2120 Concepts of Local Area Networks*
	CIS-2110 Concepts of PC Hardware	CIS-2245 Concepts of Computer Security*
<b>Semester Credits</b>	13 credits	12 credits
<b>Cumulative Credits</b>	13 credits	25 credits

\* Course with prerequisites that can be completed concurrently.