# COMMUNITY CCV COLLEGE OF VERMONT

# IT SERVICE DESK SPECIALIST CERTIFICATE

This is a suggested, full-time pathway. Not all courses are available in each semester. Students will develop a sequence of courses that best meets their needs in consultation with advisors and using the planning tools available.

| SEMESTER MAP | | |
|---|---|---|
| **Semester 1** | **Semester 2** | **Semester 3** |
| INT 1050 - Dimensions of Self & Society | ENG 2135 - Technical Writing & Research | CIS 2245 - Concepts of Computer Security* |
| ENG 1061 - English Composition | CIS 2110 - Concepts of PC Hardware | CIS 2360 - Computer User Support* |
| CIS 1350 - Desktop Operating Systems | CIS 2120 - Concepts of Local Area Networks* | |
| **Semester Credits** 10 credits | 9 credits | 6 credits |
| **Cumulative Credits** 10 credits | 19 credits | 25 credits |

\* Course has prerequisite. Prerequisite courses are included in semester map, please consult catalog for more information. Electives and general education choice courses are italicized.