



IT SERVICE DESK SPECIALIST CERTIFICATE

This is a suggested, full-time pathway. Not all courses are available in each semester. Students will develop a sequence of courses that best meets their needs in consultation with advisors and using the planning tools available.

SEMESTER MAP

	Semester 1	Semester 2
	INT-1050 Dimensions of Self & Society	CIS-2110 Concepts of PC Hardware
	ENG-1061 English Composition	ENG-2135 Technical Writing & Research
	CIS-1350 Desktop Operating Systems	CIS-2360 Computer User Support*
	CIS-1100 Introduction to Computer Science	CIS-2120 Concepts of Local Area Networks*
		ENG-2245 Concepts of Computer Security*
		WFE-0541 CompTIA A+ Prep and Exam Workshop (optional - 0 credit)
Semester Credits	13 credits	15 credits
Cumulative Credits	13 credits	28 credits

* Course with prerequisites that can be completed concurrently.